

Toprecision: Customer First, Fastener Benchmark

In every link of industrial production, fasteners, though small in size, are of vital importance. They are directly related to customers' production safety, project quality, and production efficiency. As a professional enterprise deeply rooted in the fastener industry for over a decade, Toprecision has always placed customers at the core. We have abandoned the traditional "product-centric" mindset and adhered to the business philosophy of "customer needs first." Grounded in "precision manufacturing" and linked by "integrity in service," we rely on five core advantages—customized development, advanced technology, superior quality, expert R&D, and trustworthiness—to precisely align with customer needs and resolve their pain points. We provide customers across different industries with highly adaptable, reliable fastener products and full-process services. Through professionalism and sincerity, we have won long-term trust and recognition from our customers, becoming a trustworthy fastener partner in their hearts.

Through over a decade of relentless cultivation, Toprecision deeply understands that customer trust is the greatest driving force for enterprise development. Only by always focusing on customer needs and listening to their voices can we gain a firm foothold and go far in the fierce industry competition. Based on this, we have integrated the "customer-first" concept into every aspect of enterprise development, running through the entire process of product R&D, production, sales, and service, ensuring that every advantage revolves around customer needs and every service meets customer expectations.

Customized Development: Precisely Adapting to Every Customer's Personalized Needs

Customers in different industries and production scenarios have vastly different requirements for the specifications, materials, performance, and precision of fasteners. Standard parts often fail to meet personalized production needs, which is a core pain point in fastener procurement. Toprecision accurately captures this need and takes customized development as a core advantage, striving to build an exclusive customization service system so that every customer can find the most suitable fastener products. We have assembled an experienced customization service team familiar with the production characteristics and needs of various industries, capable of quickly responding to customer requests. Whether it is batch customization of standard parts or customized production based on customer drawings and samples, whether it is simple size adjustments or complex performance optimizations, we provide one-on-one follow-up throughout the process. During customization, we actively listen to customers' production pain points and usage needs, combining our professional capabilities to provide rationalized suggestions and optimize product designs. This ensures that customized products not only meet customer

requirements but also adapt to their production processes, helping customers improve production efficiency, reduce costs, and minimize failure risks. Over the years, we have provided customized solutions for customers in multiple industries, including automotive, new energy, and precision instruments, winning high recognition with precisely adapted products.

Advanced Technology: Providing More Reliable Product Guarantees

When choosing fasteners, customers are most concerned about product reliability and stability, and advanced technology is the core support for product quality. Toprecision always insists on technological investment, keeping pace with industry technology iteration trends, and introducing advanced domestic and foreign production equipment, processing techniques, and testing technologies. This is solely to create high-quality fasteners that better meet customer needs and resolve concerns about product reliability. In the production phase, we use high-precision CNC machining equipment to achieve automated and refined processing, effectively improving dimensional precision and surface quality. We ensure that the tolerances of every fastener are strictly controlled within the customer's required range, avoiding production impacts caused by insufficient precision. In process optimization, we continuously upgrade core processes such as cold heading, hot heading, and heat treatment to enhance mechanical strength, corrosion resistance, and service life. Whether in high-pressure, high-temperature, or vibrating environments, we ensure stable operation and reduce equipment failure risks. Meanwhile, we have established an advanced testing laboratory equipped with professional testing equipment to conduct comprehensive inspections of raw materials, semi-finished products, and finished products. Through multiple levels of control, we ensure that every fastener delivered meets quality standards, giving customers peace of mind.

Superior Quality: Safeguarding Core Customer Interests with Craftsmanship

For customers, the quality of fasteners is directly related to production safety and project success. Substandard quality can not only affect production schedules but also bring safety hazards and cause huge economic losses. Toprecision always takes quality as the core of safeguarding customer interests. With a pursuit of "zero defects" and a craftsman's spirit, we control every production detail, refusing to compromise or take chances. We make "reliability" the core label of our products and the core reason customers choose us. In raw material selection, we strictly screen high-quality domestic and foreign materials, establish long-term stable partnerships with well-known suppliers, and conduct strict testing on every batch to prevent unqualified materials from entering the production process, ensuring product quality from the source. During production, we establish standardized processes with professional technical personnel overseeing every step to promptly discover and resolve issues, ensuring standardized and stable production. Before leaving the factory, we implement a strict inspection system, conducting sampling tests on every batch. Unqualified products are strictly prohibited from leaving the

factory, ensuring that every fastener delivered meets usage needs and safeguarding customer production safety and project quality.

Expert R&D: Precisely Resolving Industry Pain Points

With the rapid development of various industries, customer demands for fasteners are continuously upgrading. Especially in emerging fields like new energy and high-end manufacturing, higher requirements for performance and precision have brought new selection and application challenges. Toprecision highly values R&D investment and has assembled a team of senior industry experts and technical backbones with years of fastener R&D experience. Familiar with the pain points and needs of customers across industries, they possess strong R&D and innovation capabilities. We invest substantial funds in technological R&D annually, always guided by customer needs. Through in-depth market research, we understand the production pain points and upgrading needs of customers in different industries, carrying out targeted R&D work, optimizing production processes, exploring new material applications, and developing new fastener products to solve selection and application problems. Whether improving corrosion resistance, extending service life, optimizing product structures, or enhancing adaptability, our R&D team can precisely exert its strength to launch more competitive products. We help customers improve product performance, reduce production costs, assist in industrial upgrading, and win market advantages.

Trustworthiness: Building Customer Trust with Integrity in Service

For customers, choosing a fastener supplier depends not only on product quality and technical strength but also on corporate integrity and service capabilities. Deeply rooted in the industry for over a decade, Toprecision has always taken integrity as the core value of enterprise development. We win long-term customer trust with sincere service, fulfilling the promise of being "trustworthy" with responsibility and dedication, allowing every customer to feel our dedication and professionalism. In terms of service, we have established a comprehensive pre-sales, in-sales, and after-sales service system to fully protect customer rights. Pre-sales: We proactively provide product consultation and selection guidance, recommending the most suitable products and solutions based on customer production needs to help avoid selection risks. In-sales: We follow up on production progress throughout the process, providing timely feedback to ensure on-time delivery without delaying customer production schedules. After-sales: We provide professional technical support and maintenance services to promptly resolve issues encountered during product use. No matter what questions customers have, we respond quickly and resolve them efficiently, ensuring they have no worries. We always insist on frankness, mutual benefit, and win-win outcomes, establishing long-term stable cooperative relationships with customers. We build customer trust with integrity and service, becoming a partner worthy of long-term trust.

